

## **Service Engineer**

*Prolift Handling Ltd* are the largest distributor of lifting, material handling equipment and height safety equipment in Ireland. We sell products such as rigging equipment, safety lifelines, electrical hoists, gantry crane systems and material handling equipment whilst also specialising in clean room and ATEX rated lifting equipment.

At Prolift we also possess the largest service division in Ireland with 14 service engineers who go to site to inspect, test, install and repair all types lifting equipment and plant machinery. Our engineers use customised inspection system which offers our customers a live asset database which is colour coded in relation to when an asset is due for inspection again. With the system we offer our customers have the option of attaching a barcode or RFID chip to each piece of equipment inspected which when scanned gives the whole history on the item.

We are currently looking for a new member to our service team.

## **Main Responsibilities**

The main duties of the service engineer will include below:

- Carrying out load tests, visual inspections, installations, repairs and overhauls of lifting, material handling and height safety equipment. Training will be provided.
- Working on the service team you will be responsible for checking google calendar and contacting customers directly to organise jobs assigned to you.
- Liaising with service co-ordinator for work booked in.
- Our engineers use PDA's (handheld digital devices) when carrying out inspections on assets so
- Filling out and handing in time sheets for each day worked at end of every week.

## **Position Requirements**

Suitable candidates for this position will:

- Have experience working on a service team
- Experience in industry would be an advantage but not essential if quick learner.
- The work we do a mechanical, electric background would be of benefit or also experience in hydraulic or pneumatic repairs.
- Excellent communication skills coupled with effective planning and organisational skills along with the ability to work on own initiative.
- Proficient in IT including google calendars for service engineers and experience in Quickbooks software would be an advantage but not essential.

## **The Package**

We offer an open and enjoyable work environment, along with competitive salaries. For Full-time employment however there will be a six month probation period

- Salary to be discussed
- Company Mobile Phone
- Laptop/ipad
- Service Vehicle
- Fuel Card